Satisfied Customers

"...Your people are doing a superb job in getting the Fleet ready for combat operations..."
(COMSEVENTHFLT MetOc Officer, 2 Oct 2001)

"...Thanks for your support to us Diamond-backs of GB372...Thanks for all the dedicated work and support you provided...to support "Enduring Freedom". Support from MSKC cannot be surpassed ... BRAVO ZULU."
(MCAS Camp Pendleton Weather OIC, 10 Jan 2002)

"…MSKC has been an incredible asset to the fleet as well as the US Marine Corps. …had to rely on the extended knowledge of MSKC staff and they have always been able to get us "back on line"… …staff is always leaning forward and willing to travel anywhere, anytime, even though the hours get long and the days never end. …They have pulled me out of many a fire simply via Internet relay chat."
(USS CONSTELLATION OA LCPO, 10 Mar 2003)

"...During Operation IRAQI FREEDOM, MSKC provided extremely critical support to deployed METOC units. Rapid, round-the-clock support via instantaneous mIRC chat and email was enormously helpful and proved central to I MEF's ability to provide METOC support for ongoing MAGTF operations."
(I MEF METOC Officer, 18 Jul 2003)

And finally, accolades that say it all…..

"...MSKC is "____-hot" and we rely on you heavily..."
(NPMOD Lemoore OIC, 5 Mar 2001)

"...MSKC: The best idea since sliced bread and MIDRATS."
(USS NIMITZ OA LCPO, 15 Mar 2003)

You've Got Questions… We've Got Answers… Contact Us

METOC SYSTEMS BRANCH, CODE 2642

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SD 530, January 2004

METOC Systems Knowledge Center (MSKC) METOC Systems Branch Code 2642

M S K C
METOC Systems Knowledge Center

Our Mission

Provide continuous global distance support and knowledge to the Joint Services meteorology and oceanography communities for systems and tactical applications.

Some of the Key Systems Supported

NEXRAD	NITES
IMOSS	TEDS Services
INMARSAT	TAMS-RT/DAMPS
JODI	AN/FMQ-17
LPATS	AN/SMQ-11
MIDDS	METMF(R)
MIDDS-T	NOAAPort
MIDDS-Next	SWR (AN/FPS-131)
NFWB	SWR (AN/TPS-76)
AN/UMQ-12	RAWS
ASOS	

Our Staff

MSKC is staffed with twelve experienced Analysts, one System Administrator/Manager, and three METOC SMEs. All are former Navy, Marine Corps and Air Force Meteorological and IT Professionals.

Who Are We?

We are your conduit and resource for solving Meteorological and Oceanographic (METOC) hardware and software customer support requests.

We use cutting-edge help desk technologies and our close ties to Subject Matter Experts (SMEs) to expedite the resolution of your customer support request.

We provide global fly-away teams for system grooms and technical assistance.

"Where knowledge is acquired and passed on…"

Some of the Key Software Supported

GFMPL	PCIMAT
JMV	C2PC
METCAST	TERASCAN Suite
TAWS	HPAC
AREPS	LEADS

What the Future Brings...

As the U.S. Navy heads toward the future with FORCEnet (Fn), the MSKC will continue to provide robust web support with integration into REMEDY and the Navy Integrated Call Center (NICC). We will be the hub for information and distance support for all METOC systems, software, and coordination for logistics support. We will remain dedicated to you, the Fleet, to ensure that you get the support you need when you need it.